

# ESG

Our ESG initiatives stem from our deep commitment to sustainability. For us, sustainability is not just mere a checklist on paper, it is deeply ingrained within our corporate DNA. We strive to champion environmental stewardship, empower our communities and uphold ethical practices while delivering quality healthcare. Our responsibility extends beyond financial gains, it demands a strong allegiance to the planet and the society at the large.





## Environment

# Crafting a sustainable tomorrow

We believe in diligently working towards building a sustainable tomorrow, translating sustainable commitments into actions. Our approach ensures energy efficiency, waste reduction, ethical governance and sustainable supply chain practices.

We embrace energy-efficient technologies, recycling initiatives and packaging optimisation to reduce our environmental footprint. Our environmental priorities are aligned with the United Nations Sustainable Development Goals (UN SDGs), mitigating climate impact, supporting responsible consumption and production and ensuring resource conservation.

We also include our suppliers in this journey, driving progress towards achieving sustainability targets while maintaining ecological balance.

### SDGs



### Resource Efficiency and Packaging Sustainability

In FY 2024-25, we enhanced our focus on sustainable packaging and carbon reduction through active collaboration with suppliers and customers. Our key environmental goals included reducing virgin plastic usage and optimising packaging to lower our carbon footprint.

#### Sustainability goals and progress

##### Goals

Reduction of annual virgin plastic usage in packaging

Reduction in carbon footprint through packaging optimisation



##### Progress

Use of 100% recyclable HDPE/PET bottles and LDPE shrink wrapping

Use of 70-80% recyclable labels

Initial evaluation of paper board with 20% recycled content

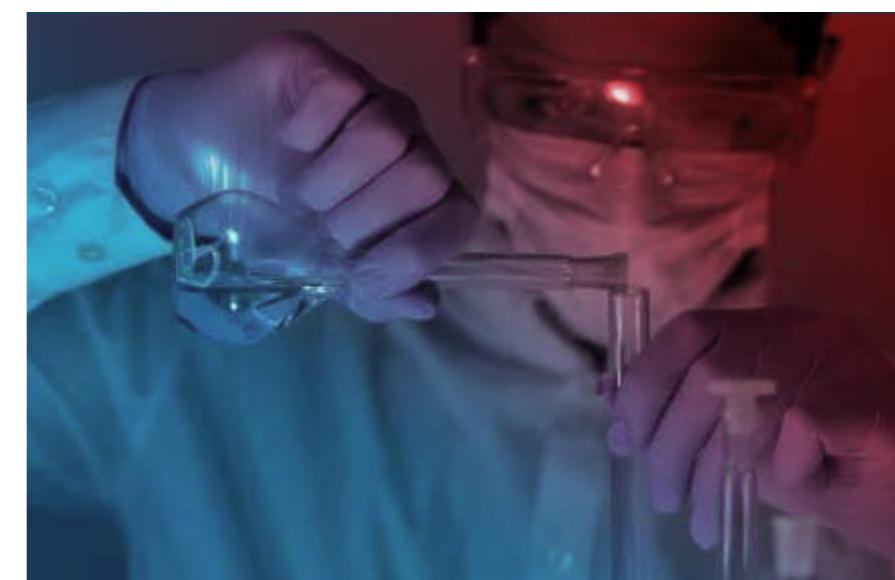
Optimised size and configuration of packaging to reduce material consumption

Use of Forest Stewardship Council (FSC) certified packaging materials

### Water Management

Water, the elixir of life, demands robust conservation practices. We have incorporated responsible practices to reduce consumption and manage wastewater responsibly. Our water treatment process undergoes regular analysis by authorised agencies to ensure compliance with regulatory norms. The treated water is reused within our operations to minimise overall water usage and reduce dependency on freshwater resources.

We deploy a three-stage water treatment process-- primary, secondary and tertiary-- to ensure maximum efficiency and promote environmental stewardship.



#### Primary treatment

Chemical processes remove solid particles, oil and other contaminants from wastewater.

#### Secondary treatment

Biological methods are employed to break down organic matter and eliminate harmful pathogens.

#### Tertiary treatment

Filtration through sand and activated carbon filters purifies water and enhances its quality.



## Community Development

# Empowering communities, ensuring holistic growth

We strive to make a positive impact on the society. We undertake various CSR initiatives aimed at supporting communities and improving quality of life by focusing on key areas such as healthcare, education, environmental sustainability and social welfare. We aim to bring a positive socioeconomic change, ensuring holistic development and addressing the needs of underserved sections of society.

### Our focus area



### Healthcare



We organised free health check-up camps and distributed essential medicines and medical supplies to underserved communities in Goa. We also extended financial support to Tata Memorial Centre in its research endeavour in the field of cancer treatment.



### Education



We recognise the power of quality education in improving lives and contributed in the area of promoting education especially among children and women.



### Afforestation



We carried out tree plantation activities in the Verna Industrial Estate, Goa.



### Food Distribution



We conducted food distribution drives to ensure that essential food items reached in an endeavour to eradicate hunger and malnutrition.



### Women and Child Welfare



We contributed to the development of women and children through the professionalisation of Anganwadis and active participation in the National Nutrition Mission in Goa.



## Governance

# Leading with transparency and responsibility

Robust corporate governance is essential for achieving long-term success and enhancing shareholder value. Our diverse and experienced Board of Directors upholds transparency, accountability and ethical conduct across all areas of our operations. Our commitment to highest standards of integrity and responsible business practices stands true in both principle and practice.

Our governance framework is supported by robust internal controls, well-defined processes and a comprehensive code of conduct. While we enable a healthier future, we prioritise sustainability, ethical employment standards and responsible resource management to create lasting value for all stakeholders. Through consistent monitoring and continuous improvement, we strive to maintain a governance structure that supports steady growth and long-term resilience.